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Illinois American Water Restores Water to Orland Hills Customers; Boil Order Still in Effect

Orland Hills, Ill. (June 12, 2015) – Illinois American Water crews have completed repairs to the water main break that affected water service to Orland Hills customers this morning. While water service has been restored, customers still need to boil their water.

The area affected includes north of 171st Street, south of 159th Street, east of U.S. Route 45 and west of 88th Avenue in Orland Hills. Click link to see map: <http://arcg.is/1GyxCeH>

Any water to be used for drinking or cooking should be brought to a rolling boil for 5 minutes prior to consumption. Water is OK for bathing, washing and other common uses. This boil water order is being issued in accordance with Illinois Environmental Protection Agency regulations. Anytime water pressure drops below 20 pounds per square inch in any part of a community's distribution system, a boil water order must be issued as a precaution to protect customers.

Notification will be issued when the boil water order is lifted. Customers are being notified of this boil water order via media outreach, customer calls, and Illinois American Water website updates at www.illinoisamwater.com. Information is also provided to our customer service center representatives.

About Illinois American Water – Illinois American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 1.2 million people. American Water also operates a customer service center in Alton and a quality control and research laboratory in Belleville.

Founded in 1886, American Water is the largest and most geographically diverse publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs 6,400 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found at www.amwater.com.